Accessing telehealth appointments through the Patient Portal:

 Sign into your Patient Portal by going to the "Patient Portal" page on The Pisgah Institute's website (<u>www.pisgahinstitute.com</u>) and clicking on the prompt to sign in.



The Pisgah Institute is comprised of psychiatrists, doctoral-level psychologists, psychiatric nurse practitioners, certified physician's assistants, and master's level clinical mental health counselors who address a full range of conditions. We provide a wide variety of mental-health treatments. The home-like atmosphere of the practice provides a relaxing environment where patients can feel comfortable and cared for.



The Pisgah Institute For Psychotherapy and Education, P.A.

Clinicians Forms New Patients Resources TMS Join Our Team FAQs

Patient Portal

Did you know you can make and cancel appointments, request prescription refills, and even communicate with your provider directly through your patient portal?

If you would like to create a portal account, please call The Pisgah Institute at 828-254-9494 to request an invitation to become registered. You may also use the Contact Us box below, providing your name, date of birth, and email address. Once you receive your invitation, follow the instructions, linked below, to complete your registration.

Already have a Patient Porta? Click here to sign in to your account.

You can also save/bookmark the portal login page: https://pp-wfe-100.advancedmd.com/158473/account/logon

Search	Search
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Accepting Referrals for Psychological Assessments

The Pisgah Institute is happy to provide a range of psychological assessment services. Diagnostic 2. Enter the e-mail associated with your portal account and password, and click "Sign In"



3. Click on the "Appointments" icon at the top of the screen to view your scheduled appointments

The Pisgah Institut for Psychotherapy & Education, P.A.	Profile Appointments Messages Bills	Prescriptions Forms Records	
	OB S. V Upcoming 2 Schedule New History	Log Out	
1	THERAPY FOLLOW UP for SPONGE,BOB TELEMEDICINE MCKEE, DOUGLAS, PSYD Tuesday August 20, 2024 11:00 AM Join Waiting Room	Cancel Appointment To request a change, please call (828) 254-9494.	
2	PSYCHIATRY FOLLOW UP for SPONGE,BOB TELEMEDICINE BERG, MARY, MD Wednesday August 21, 2024 09:00 AM	Cancel Appointment To request a change, please call (828) 254-9494.	TOP

4. When you select "Join Waiting Room" for your scheduled appointment, you will be prompted to enter your last name and date of birth.

Confirm Patient Identity
Patient's Last Name * Patient's Birth Date * Email Confirm
Important Information If this is an emergency, call 911 . Your credit card will be charged for the pre-determined cost of today's visit, based on your insurance benefits and the expected cost of services. Your telehealth provider may request an in person follow-up visit before a diagnosis can be made and care is provided. Telehealth charges still apply. Your telemedicine session is private. Video sessions and payments are processed through our secure portal.

5. You will then have to accept the Terms and Conditions to continue:

institute apy A	다 Telehealth
	Terms & Conditions
	If you think you may have an emergency situation call 9-1-1. Do not use Patient Portal for emergencies. We are pleased to offer you information via this web-based
	application called Patient Portal. We think it is important for you to know how we handle information we communicate via the Internet and what you can do to keep your information secure. We reserve the right to revoke access at any time, for any reason, with or without cause.
	Decline Accept

6. You will need to make your copay before you can join your call. If you do not have a co-pay, you will be directed to Step 7.

	Waiting Room
	Hide Notification Settings ×
	Play sound when call starts
	Send notification when call starts 3
JOHN DONKERVOET , PHD	3:00 PM
	August 19, 2024
	Download Zoom
	📋 Upcoming Appointments
	08/21/2024 - 9:00 AM
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7. Once you have paid, or if you do not have a payment due, then you will see this screen.

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Waiting Room						
		<u>Show (</u>	<u>Call Notif</u>	fication Setting	<u>55</u>	
JOHN DONKERV PHD	OET ,	3:00 August	PM 19, 2024			Join Call waiting for provider
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	08/21/ MARY B	2024 - 9:0 2024 - 9:0 ERG , MD	ppointmer 0 AM	nts		

You ONLY need to download Zoom if you do not already have it downloaded to your device. If you need to download, you must return to this page to connect to your telehealth meeting

8. When your provider has started the meeting, the "Join Call" box will turn GREEN. You can then click to be connected.

The Flight further Transform			
		Meeting Hub	
		Show Call Notification Settings	
	MACKENZIE MULDOWNEY , LCMHC	4:00 PM March 20, 2025	Join Call provider has started call